

MATERIAL DEFECT FORM



Your data

ACCOUNT NUMBER

NAME

FULL NAME

STREET AND NUMBER

POSTAL CODE AND TOWN

TELEPHONE

E-MAIL

In case of confirmation of the material defect, I choose the following option:

- replacement of the ordered item with another item
- reimbursement of the payment to the bank account stated below
- rectification of the defect

BANK NAME

BANK ACCOUNT

Items

ITEM NAME	ITEM NUMBER	QUANTITY	PRICE

* *This data is available on the invoice that you received for your online purchase.

Detailed description of the defect

LOCATION AND DATE

SIGNATURE