

INFORMATION FOR CONSUMERS EXERCISING THE RIGHT OF WITHDRAWAL FROM A DISTANCE CONTRACT

Right of withdrawal from a contract

The consumer has the right to withdraw from a distance contract without giving any reason. The period of withdrawal period shall end in 14 days from the day the consumer or a third party indicated by the consumer and other than the carrier has acquired the physical possession of the goods.

To exercise the right of withdrawal, the consumer shall inform the company of their decision to withdraw from the contract by an unequivocal statement (e.g. a letter sent by post or e-mail) sent to the address Kobra Team d.o.o., Levičnikova cesta 2, SI – 8310 Šentjernej, Slovenia, telephone number +386 730 81118 or +386 41 600700 or e-mail at info@kobra.si. For this purpose, the consumer may use the optional sample withdrawal form (see below). To meet with the withdrawal deadline, it is sufficient for the consumer to send the notice on exercising the right of withdrawal before the withdrawal period has expired. Returning the goods within the time limit set for contract withdrawal is considered a notice on contract withdrawal.

Contract withdrawal effects:

If a consumer withdraws from a contract, the company will reimburse all payments without undue delay and in any event not later than 14 days from the receipt of the notice on contract withdrawal and provided that the consumer has already returned the goods to the company by that time (unharmd and unchanged in quantity) or supplied evidence of having sent back the goods, whichever is the earliest. Such reimbursement will be carried out by the company using the same means of payment as the consumer used for the initial transaction unless expressly agreed otherwise; in any event, the consumer will not incur any fees as a result of such reimbursement.

The consumer shall return the goods in the same condition as they were upon obtaining them (unharmd and unchanged in quantity) in person or by post to the address Kobra Team d.o.o., Levičnikova cesta 2, SI – 8310 Šentjernej, Slovenia, without undue delay and not later than 14 days after informing the company on contract withdrawal. The deadline shall be deemed to have been met if the goods are sent back to the company before the 14-day deadline expires. The consumer will have to bear the direct cost of returning the goods (postage fees or costs for returning the goods in person). The consumer shall only be liable for any diminished value of the goods resulting from the handling of the goods other than what is necessary to establish the nature, characteristics and functioning of the goods.

FORM

WITHDRAWAL FROM A DISTANCE CONTRACT

Kobra Team d.o.o., Levičnikova
cesta 2 SI – 8310 Šentjernej
Slovenia

I hereby give notice that I withdraw from my distance contract for the provision of the following goods (please circle or fill in):

- a) specification of the goods: :

- b) that is the subject of the attached document (purchase order, invoice, acceptance slip)

on the basis of the purchase order/order of (date) _____ with a total amount of _____; I obtained the goods on (date) _____.

Full name of the consumer _____ Address of the consumer: _____ Telephone number, e-mail address of the consumer (optional): _____

Please reimburse the amount of EUR _____ EUR, kwhich I paid to you on (date) _____, to my bank account number: _____, held at the bank _____.

In _____, on _____

(signature of the consumer)